Pamela J. Robertson P.O. Box 1147 Murrieta, Ca 92564

P.O. Box 1147 Mu	urrieta, Ca 92564	robertsonpj@mac.com
Summary of Qualifications	I am a California State licensed Fiduciary (#332). I am a member of the National Certified Guardianship Assn. I work in both Riverside and San Diego counties. I can work as a Trustee, Conservator (of the Person and/or Estate), POA, or Representative Payee.	
Employment	 Robertson Fiduciary Services Years of experience as a professional fid and reputation. 	January 1994 – Present duciary, acquiring 100% of clients on referral
	 Reconcile daily, weekly, and monthly bank transactions (deposits, transfers, and withdrawals). 	
	 Prepare billing statements of services rendered for each client. 	
	 Manage sales contracts and postings of sales proceeds, and reconcile escrow statements for home sales. 	
	 Prepare Income and Appraisal Sheet, Income and Disbursement Statement, and Summary of Accounting that is reviewed annually by a Superior Court judge for accuracy and fairness. 	
	 Deliver excellent customer service as recognized by business associates, clients and clients' families. 	
	 Prepare regular written communication for client's family and for legal recordkeeping. 	
	 Excellent phone skills. Effective at maintaining professional composure and positive working relationships in difficult situations. 	
	 Work for another Fiduciary while she is out on medical leave. 	
	Substitute Office Clerk- Murrieta Valley Unified School District Murrieta, CA	September 2005 – January 2007
	• Maintain records for the Parent center.	
	 Order supplies for upcoming classes. 	
	 Send materials to be copied. Kept copied classroom materials current and well stocked. 	
	• Receptionist for the Parent Center; Han	dled a 5-line switchboard.
	Teach evening Parenting Classes (Increa	dible Years) for court ordered parents.
	Community Relations Manager Barnes and Noble Booksellers	January 2007 – April 2008
	Escondido, CA transfer to Temecula, CA	
	 Coordinated activities for employees, supervisors and managers as well as write the calendar of events for the store. 	
	 Acted as a liaison between the store and surrounding school districts to provide knowledge of product and continuous customer service. 	
	 Updated and maintained Educator data base. 	
	 Provided support to others on the mana done in a timely manner. 	gement team to help get assigned projects
Education	AA. in Marketing San Diego Mesa College, San Diego, Ca	
	Continuing Professional Education – PFAC	